



## OPEN-BOX AND REFURBISHED GOODS LIMITED WARRANTY

✓ 180-Days Warranty\* on the structure and operating components

90-Days Labor Warranty\* on site or at factory

90-Days Free-Shipping\* (\*\*) on ground-freight charges related to warranty performance

\*Duration: From the date of purchase by the original Purchaser or from the date of shipment by BendPak or whichever comes first.

## **Limited Warranty**

- 1. Who gives this warranty (Warrantor): BendPak Inc., 1645 Lemonwood Dr., Santa Paula, CA 93060
- 2. Who receives this warranty (Purchaser): The original Purchaser (other than for purpose of resale)
- 3. What is covered under this warranty: manufacturer defects due to material and/or workmanship with the exceptions noted below.
- 4. What is not covered under this warranty:
  - a. Any failure that results from Purchaser's abuse, neglect or failure to operate, maintain or service product in accordance with instructions provided in the owner's manual(s) supplied
  - b. Any damage caused by misuse or abuse
  - c. Items or service normally required to maintain the product, i.e. lubricants, oil, etc.
  - d. Items considered general wear parts such as rubber pads, plastic guards, etc. unless wear or failure is a direct result of manufacturer defect due to material and/or workmanship
  - e. Any component damaged in shipment or any failure caused by operating under conditions not in accordance with installation and operation guidelines or damaged by contact with tools or surroundings
  - f. Damage or failure caused by rain, excessive humidity, corrosive environments or other contaminants
  - g. Rusted components due to improper maintenance or corrosive environments
  - h. Cosmetic defects that do not interfere with product functionality
  - i. Any incidental, indirect, or consequential loss, damage, or expense that may result from any defect, failure, or malfunction of the product
- 5. Responsibilities of Warrantor under this warranty: Repair or replace, at Warrantor's option, component which is defective, has malfunctioned and/or failed to conform within duration of the warranty period. BendPak Inc. will pay reasonable labor costs for the first 90-days only.
- 6. Responsibilities of Purchaser under this warranty:
  - a. Provide dated proof of purchase and maintenance records
  - b. In some cases, components may be required to be shipped to the nearest BendPak Authorized Service Center. Freight costs, after 90-days must be borne by the Purchaser.
  - c. Use reasonable care in the operation and maintenance of the products as described in the owner's manual(s).
- 7. When Warrantor will perform repair or replacement under this warranty: Repair or replacement will be scheduled and serviced according to the normal work flow at the servicing location, and depending on the availability of replacement parts.

\*Duration: From the date of purchase by the original Purchaser or from the date of shipment by BendPak or whichever comes first.

## **Limitation of Liability**

BendPak/Ranger shall have no obligation pursuant to this Warranty with respect to products which in our sole judgment have been altered damaged, misused, abused, badly worn, lost or improperly maintained. This Warranty is null and void if the customer or any other person other than an authorized representative of BendPak/Ranger has made any attempt to service or modify the tool prior to its return to BendPak/Ranger under this Warranty. In no event will either party be liable for any damage caused by the other party's failure to fulfill its responsibilities under these terms and conditions. In no event will either party be liable for any lost profits, lost savings, incidental damage, or other economic consequential damages. All expressed and implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the coverage period. No warranties, expressed or implied, will apply after this period. BendPak may modify these terms and conditions at any time by either providing the customer with written notice or posting such revised terms on www.bendpak.com. Such revised terms shall be effective thirty days from the date of such written notice or posting.

<sup>\*\*</sup>Free-shipping applies to direct shipping points within the 48 continental United States. Rural area shipping surcharge may apply for remote addresses.